

NOTICE OF DATA BREACH
May 31, 2020

Henry J. Austin Health Center values its customers and respects the privacy of your information. As a precautionary measure, we want to inform you that if you are a patient or customer of the Henry J. Austin Health Center and you fill your prescriptions through our onsite pharmacy, your personal information may have been taken as a result of a potential data breach (theft) that happened onsite at the facility. We sincerely apologize for any concern or inconvenience this may cause you.

WHAT HAPPENED

On May 31, 2020, during ongoing civil protests in the City of Trenton, we were alerted by our alarm company that our on-site pharmacy's alarm was triggered. Staff promptly reported to the site, and discovered that the glass to the access doors to the pharmacy had been shattered and medication was taken from the premises. The only theft that occurred was medication stored in individual containers, a minimal amount of cash and one cash register. Law enforcement was called and appeared on site that same evening.

WHAT INFORMATION WAS INVOLVED

After an investigation, it was confirmed that the only personal information that was taken was associated with medication, specifically the information posted on the medication containers. Not all medical containers were taken, but to the extent they were, certain personal information was evident, such as name, address, phone and medication name. While we have no evidence that anyone has taken your information with an intent to use or misuse it, nor evidence that anyone's information has actually been misused, out of an abundance of caution, we are notifying you of this breach.

WHAT WE ARE DOING

As part of our response to this incident, we have notified law enforcement and we will continue to assist with their investigation. We are looking into the security of our facility to include the evaluation of existing security and alarms in place for the pharmacy, to include enhancement of the alarm system if necessary, temporary provision of on-site security, and consideration of additional motion sensors onsite.

WHAT YOU CAN DO

We are here to offer our assistance in any way that you may require. In the interim, we recommend that you obtain a free credit report from Equifax, Experian or TransUnion, which you may do every 12 months. In addition, it is a good idea to monitor your accounts for a period of time for signs of any suspicious activity and promptly report such activity to the entity responsible for the account. Please feel free to contact Gene Bouie at 609-278-6344 with any questions or for additional guidance.